

# Councillor Couros - QoN - Key Performance Indicators Measured by Administration

Tuesday, 13 May 2025  
Council

**Council Member**  
Councillor Mary Couros

Public

**Contact Officer:**  
Anthony Spartalis, Chief Operating Officer

## QUESTION ON NOTICE

**Councillor Mary Couros will ask the following Question on Notice:**

'Can the administration please advise:

1. Given the ongoing rise in rates, what KPI's (Key Performance Indicators) does the Council use to measure financial performance and value for ratepayers?
2. Have any independent audits or reviews (besides ESCOSA) highlighted areas of overspending, inefficiency or financial risk that have contributed to the need for higher rates?'

## REPLY

1. Council has endorsed a suite of 7 financial indicators (KFIs) to measure its financial performance, to guide decision making on major projects, and to secure its continued financial sustainability. These are provided in the Long-Term Financial Plan and updates are provided to Council through the quarterly budget review process.
1. Administration is not aware of any independent audits or reviews being undertaken.

Staff time in receiving and preparing this reply	To prepare this reply in response to the question on notice took approximately 4.5 hours.
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